

James Howell

Phone: 706-307-9689/Email: james@doubleclickittofixit.com/Web: <http://www.doubleclickittofixit.com>

INSTRUCTIONS: Print the form, fill it out, sign, fax us a copy and include the original with the media/equipment you ship.

Contact Information	
Company / Organization:	Contact:
Address:	Tel:
	Fax:
Email:	Cell/Pager:
Is this the first time you have used my service?	

Desktop/Laptop Repair

Problem Description :	
Manufacturer:	Operating System and Version:
Serial #:	Model:

Items Sent:	Yes	No	Description/S.N./Service Tag
Laptop or Desktop	—	—	_____
AC Adapter	—	—	_____
AC Cord	—	—	_____
Box or Bag	—	—	_____
Hard Drive	—	—	_____
Other	—	—	_____

--

Laptop Return Details

You are responsible for return shipping costs. Please enter your return information, if you are aware now.

FedEx Account Number for Return:

I will pickup my machine:

Terms and Conditions

___ 1. Authorization

The client authorizes James Howell to conduct an evaluation of the machine sent to determine the nature of the damage and provide an estimate of repair cost and timing. The evaluation is free and no work beyond this evaluation will be charged without explicit client approval, and will be rendered by email, by face to face meeting, or by telephone. The client authorizes James Howell, its employees, and agents, to receive and transport this media/equipment/data to, from, and between their facilities.

___ 2. Legal Rights

The client is the legal owner or authorized representative of the legal owner of the property and all data and components contained therein sent to James Howell.

Any property left with James Howell unclaimed or unpaid in full for 30 days, will be disposed. At which time, James Howell shall have no liability to the client or any third party.

___ 3. Limited Liability

James Howell shall not be liable for any claims regarding the physical functioning of equipment/media or the condition or existence of data on storage media supplied before, during, or after service.

In no event will James Howell be liable for any damage to the laptop, loss of data, loss of revenue or profits, or any special, incidental, contingent, or consequential damages, however caused, before, during or after service even if James Howell has been advised of the possibility of damages or loss to persons or property. James Howell's liability of any kind with respect to the services, including any negligence on its part, shall be limited to the contract price for the services.

The client and James Howell agree that the sole and exclusive remedy for unsatisfactory work or data shall be, at James Howell's option, additional attempts by James Howell to repair the system or refund of the amount paid by the client minus any and all shipping fees. The parties acknowledge that the price of James Howell's services would be much greater if James Howell undertook more extensive liability.

The client is aware of the inherent risks of injury and property damage involved in laptop repair, including without limitation, risks due to destruction or damage to the machine, media, or data and inability to repair the machine or recover data, including those that may result from the negligence of James Howell, and assumes any and all known risks of injury and property damage that may results.

___ 4. Confidentiality

James Howell agrees not to disclose any and all information or data files supplied with, stored on, or recovered from client's equipment except to employees or agents of James Howell subject to confidentiality agreements or as required by law.

___ 5. Payment

Payment is due in full upon completion of a successful repair, prior to release of the repaired machine (whether shipped, or picked up), unless by special previous arrangement. Successful is defined for purposes of this document by the pictorial proof of a functioning system or by acceptance of the system by the owner in a personal face to face meeting.

The client is financially responsible for all shipping costs, custom duties, and taxes to and from James Howell.

I accept personal check, business check, cashier's check, money order, or cash on all repair services.

___ 6. Warranty

30 days warranty on laptops that James Howell has repaired except reflows or software-based repairs. James Howell does not warranty systems received that have been repaired, evaluated, examined, or diagnosed by any other party other than James Howell. James Howell makes no warranty on data, express or implied, and James Howell disclaims any data warranty of any kind.

___ 7. Agreement

The parties shall submit all disputes relating to this Agreement (whether contract, tort or both) to arbitration, in accordance with the Rules of the American Arbitration Association. Either party may enforce the award of the arbitrator in a Court of competent jurisdiction. The parties understand that they are waiving their rights to a jury trial. The arbitration shall take place in the Country in which James Howell is performing the services is located and the laws of the State in which such laboratory is located shall apply.

Approved By (Print): _____

Date: _____

Signature: X _____

